# STATE OF ARIZONA DEPARTMENT OF CORRECTIONS

2200 North Central Avenue, Suite 301 Phoenix, Arizona 85004

#### INTERAGENCY SERVICES AGREEMENT

This Agreement is entered into between the Arizona Department of Health Services, hereinafter referred to as the ADHS, and the Director of the Arizona Department of Corrections on behalf of its Community Corrections Division, hereinafter known as the Department.

This document, including the Scope of Services, any attachments, amendments or modifications, shall constitute the entire Agreement between the parties and supersedes all other understandings, oral or written.

ARIZONA DEPARTMENT OF HEALTH SERVICES ARIZONA DEPARTMENT OF CORRECTIONS

IN WITNESS WHEREOF, the parties hereto agree to carry out the terms of this Agreement.

In near	6/28/02	7/10/02		
Signature of Authorized Individual	Date	Signature of Authorized Individual Date		
on Medwin		Terry L. Stewart		
Гуреd Name		Typed Name		
Procurement Officer		Director		
Typed Title	a	Typed Title		
1740 West Adams, Room 303		1601 West Jefferson		
Phoenix, Arizona 85007		Phoenix, Arizona 85007		
Address		Address		
<u> </u>	Additional Signat	Tameng E. Deegher 7/1/02		
Signature	Date	Signature Date Date		
		Nancy E. Hughes		
Typed Name		Typed Name		
J1		Assistant Director, Community Corrections Division		
Typed Title		Typed Title		

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ADC Contract No: 020081DC	SCOPE O	F SERVICES	Page 1
Procurement Authority:	Authority to Contract	Authority to Contract	Expiration Date:
§41-2501 paragraph B.	D.C.: A.R.S. §41-1604 et seq	ADHS: A.R.S. §35-148 836-104	June 30, 2007

#### WITNESSETH

WHEREAS, the Department has the need for statewide, comprehensive, cost-effective behavioral health services for Department offenders who have been released from prison to community supervision, and

WHEREAS, ADHS executes and administers contracts with the Regional Behavioral Health Authorities (RBHAs), to provide such services statewide on a Geographic Service Area (GSA) basis (see Attachment #1), and

WHEREAS, ADHS has agreed that the Department may access such behavioral health services statewide via the ADHS contracts, and

WHEREAS, the Department shall pay ADHS for services received from the RBHAs under the authority of Arizona Revised Statute (A.R.S.) §35-148,

NOW, THEREFORE, ADHS and the Department do hereby agree as set forth herein.

#### 1. ADHS AGREES:

A. To provide, directly or through the RBHAs, expertise, personnel, facilities, equipment, supplies and other items necessary to furnish cost-effective, behavioral health services in accordance with the ADHS Covered Behavioral Health Services Guide on a statewide basis to Department offenders in the least restrictive, most appropriate setting, and in accordance with Behavioral Health Standards (Title 9, Chapter 20 of the Arizona Administrative Code). The Behavioral Health Standards are incorporated herein by reference. The ADHS Covered Behavioral Health Services Guide is hereby made part of this Agreement by reference and is available on the following web site: <a href="https://www.hs.state.az.us/bhs">www.hs.state.az.us/bhs</a>. Attachment #1 includes a list of the RBHA subcontracted providers including addresses, and a description of the six (6) Geographic Service

Areas (GSAs) within the ADHS/RBHA system. Attachment #1 shall be updated annually upon renewal of this Agreement. Notification of changes to the Guide affecting the direct treatment services for ADC offenders shall be sent within ten (10) workdays after the change to the Department Community Supervision Bureau Administrator at the following address:

Arizona Department of Corrections
Attention: Community Supervision Bureau Administrator
Community Corrections Division
363 N. First Avenue, M/C 922
Phoenix, Arizona 85003

B. To provide and maintain directly or through the RBHAs, at least one Corrections Officer/Offender Liaison (COOL) position, who shall provide access to appropriate behavioral health services to the Department's eligible offenders and at least one (1) Community Transition Specialist (CTS) position within the designated RBHAs, who shall provide reintegration and case coordination services to ADC-identified offenders. A description of the COOL and the CTS positions, with staff assignments by RBHA, is provided by Attachment #2. ADHS shall inform the Department Administrator in writing of personnel vacancies, upon ADHS receipt of such information from the RBHAs. A list of COOL and CTS personnel with corresponding phone numbers shall be provided to the Administrator at the address provided herein. The Administrator shall be notified immediately if there are changes to this list. An updated list shall be submitted to the Administrator as soon as practical.

C. To ensure that any RBHA which is funded for more than one COOL and/or CTS position expends available funding for staffing as warranted by the number of Department offenders receiving services, but not to exceed the number of positions in each RBHA.

D. To coordinate and facilitate intake services and appointments through the RBHA subcontracted providers in accordance with the Behavioral Health Standards and the required time frames for the Department's eligible offenders. Provide written notification to the appropriate

Department Parole Officer within twenty-four (24) hours of placement decisions at specific subcontracted providers and subsequent decision to accept or reject a Department eligible offender for service. Changes to Intake Procedures shall be provided to the Department Administrator or authorized designee ten (10) days prior to the effective date of the change.

E. To provide a written attendance verification report to the Department Parole Officer through the RBHA subcontracted providers regarding each offender referred by the COOL and to provide a written report of case coordination referrals and services by the CTS for offenders at least every thirty (30) days. Notification of a Department eligible offender's non-compliance with program participation shall be provided to the Department Parole Officer within forty-eight (48) hours of said non-compliance.

F. To ensure that RBHA and subcontracted providers maintain insurance, licensure and certification requirements and that they observe and abide by applicable State statutes and Federal regulations regarding use or disclosure of information obtained while providing services to Department offenders. Client specific service information shall be provided to the Administrator upon request, provided that compliance with applicable laws regarding confidentiality have been fulfilled. Nothing in this section shall imply restriction of information between the Department and ADHS or the RBHAs.

G. To provide the Administrator written notice and request for review and comment of any policy changes related to behavioral health services thirty (30) days prior to the effective date of the policy change. For changes required by state or federal mandate, the comment period may be less than thirty (30) days and the policy may be retroactive.

H. To provide to the Administrator, upon request, public documents produced by ADHS regarding the results of any quality assurance and utilization review studies that ADHS conducts on COOL/CTS programs. A copy of the Corrective Action Plan shall be provided to the

Administrator within thirty (30) days after ADHS approval of the plan developed by the RBHA. The Administrator may contact ADHS regarding specific concerns and/or clients.

I. To pay for positions and services rendered by COOL and CTS staff as well as covered behavioral health services provided by the RBHAs or their subcontracted providers in accordance with normal and customary ADHS business practices through the ADHS/DBHS¹ Allocation Schedule. Based on medical necessity and Department payments received by ADHS under this Agreement, services for released offenders include emergency behavioral health crisis services and the cost of placement when a Department offender is moved from one level of care to another within the ADHS Covered Behavioral Health Services Guide.

J. To ensure that all Department offenders receiving services under this Agreement have full access to the grievance and appeals process available through ADHS and the RBHA. The Department Parole Officer shall be notified within five (5) workdays of any client/offender grievance or appeal which has been initiated through the RBHA.

K. To provide to the Department Administrator, no later than October 15<sup>th</sup> of each year, an annual report on expenditures in the prior fiscal year by ADHS for services provided under this Agreement.

L. To provide to the Department Administrator, a quarterly report no later than fifteen (15) days after the end of the fiscal quarter. The report shall contain the following:

- 1. Number of referrals to the COOL program, made during the fiscal quarter covered by the report;
- 2. Number of COOL intakes completed during the fiscal quarter covered by the report;
- 3. Number of COOL flagged offenders who received treatment, during the fiscal quarter covered by the report;

<sup>&</sup>lt;sup>1</sup>DBHS is the Division of Behavioral Health Services, the branch of Arizona Department of Health Services that houses the Bureau of Substance Abuse Treatment and Prevention and other behavior related bureaus.

- 4. Number of COOL flagged offenders who successfully completed treatment, during the fiscal quarter covered by the report;
- 5. Number of CTS flagged offenders served and types of referrals made during the fiscal quarter covered by the report;
- 6. Vacancy status of COOL/CTS staff positions, to include length of vacancy, if any, and progress toward filling any vacancy.

### II. THE DEPARTMENT AGREES:

- A. To refer Department eligible offenders to the appropriate ADHS/RBHA based upon the GSA in which they will be supervised.
- B. To provide case record documentation for referred offenders as soon as practical, but not later than five (5) workdays after referral to the RBHA/COOL/CTS or prior to intake, whichever is earliest.
- C. To notify the RBHA/COOL/CTS within five (5) working days of offenders who have been or will be returned to custody.
  - D. To comply with ADHS/RBHA requests for review of policy changes as requested.
  - E. To pay ADHS as follows for identified services:
    - 1. An annual not-to-exceed amount of three hundred seventy-five thousand dollars (\$375,000) for the provision of eight (8) COOL staff positions. No administrative fee shall be paid to ADHS for COOL positions.
    - 2. An annual not-to-exceed amount of two hundred twenty-five thousand one hundred thirty-six dollars (\$225,136) for the provision of four (4) CTS staff positions within the designated RBHAs. No administrative fee shall be paid to ADHS for CTS positions.
    - 3. An annual not-to-exceed amount of two million dollars (\$2,000,000) for the provision of direct treatment services.<sup>2</sup>
    - 4. An annual not-to-exceed amount of one hundred eighty thousand (\$180,000) for provision of thirty (30) housing units to ADC-identified offenders in the designated RBHAs. <sup>2</sup>

<sup>&</sup>lt;sup>2</sup> A twelve per cent (12%) ADHS/RHBA administrative fee for the purpose of processing claims and other financial information related to this Agreement shall be added to each request for payment

- F. The amount of funding the Department estimates will be available to pay ADHS under this Agreement shall be in writing each fiscal year and signed by both parties to this Agreement. The Department shall have the right to adjust available funding for both the COOL/CTS positions and the treatment services based upon the released population and the funding appropriation. The Department shall notify ADHS in writing no less than ninety (90) days prior to any planned funding changes and shall pay ADHS the full amount for services rendered up to the effective day of the change.
- G. To notify ADHS of any concerns regarding staffing of the COOL/CTS or of concerns regarding the provision of treatment services.
- H. Commencing with July 1 of each fiscal year, payment to ADHS shall occur as follows:
  - 1. Upon written request from ADHS, the Department shall pay one-half of the annual not-to-exceed amount for the eight (8) COOL positions and four (4) CTS positions, and no less than one-half of funds for covered behavioral health services and housing units, in accordance with Section II., Paragraph E. of this Agreement.
  - 2. Subsequent payment for the COOL/CTS positions, direct treatment services and housing units for released Department offenders and the actual provision of services to the offenders will be adjusted based on the annual expenditure report and as supported by the number of offenders placed in treatment.
  - 3. Said payments shall be received by ADHS no later than ten (10) workdays after the written request.

## III. IT IS MUTUALLY AGREED THAT:

- A. This Agreement shall become effective on the date it is signed by all parties. This Agreement shall remain in effect unless terminated as permitted herein or when appropriated funding is exhausted or on June 30, 2007.
- B. This Agreement may be terminated without cause by either party by provision of prior written notice to the other. Such notice shall be effective ninety (90) days after mailing by certified mail, return receipt requested, to the other party.

- C. Changes to the Agreement to accomplish the following may be handled by written notice rather than formal amendment. All other changes shall be accomplished by formal amendment, signed by all parties.
  - 1. Change in Department designee.
  - 2. Change in the name or address of the person(s) to whom notices are to be sent.
  - 3. Changes to Attachments to this Agreement. In such event the revised Attachment(s) shall govern, the former Attachment(s) should be maintained in the file to show the previous Agreement.
  - 4. The amount funded for either the COOL/CTS positions or the treatment services may be adjusted by the Department's Director or designee.
- D. Both parties shall retain for inspection and audit all books, accounts, reports, files and other records relating to this Agreement for a period of five (5) years after its completion in accordance with A.R.S. §35-214. Upon request of either party, a legible copy of all such records shall be provided by the other party at the administrative office of the requesting party or at the office of the State Auditor General. The original of all such records shall also be available and produced for inspection and audit when requested by either party or the State Auditor General to verify authenticity of copy.
- E. All parties are hereby put on notice that this Agreement is subject to cancellation pursuant to A.R.S. §38-511, the provisions of which are incorporated herein by reference.
  - F. This Agreement is subject to arbitration to the extent required by A.R.S. §12-1518.
- G. Any and all notices, requests or demands given or made upon the parties hereto, pursuant to or in connection with this Agreement, unless otherwise noted, shall be delivered in person or sent by United States Mail, postage prepaid, to the parties at their respective addresses as indicated on the signature page of this document.
- H. Both parties shall comply with State Executive Order No. 99-4 which mandates that all persons, regardless of race, religion, sex, age, national origin or political affiliation, shall

have equal access to employment opportunities, and all other applicable federal and state employment laws, rules and regulations, including the Americans With Disabilities Act. Both parties shall take action to ensure that applicants for employment and employees are not discriminated against due to race, religion, age, sex, national origin or disability.

I. This Agreement shall be construed under the laws of the State of Arizona and shall incorporate by reference all governing laws of interagency agreements and mandatory contract provisions of state agencies required by statute or executive order.